tib 0904-003

Technical Bulletin

Flushing Procedure

Applies to: GO dMax Printer, GO Rio Printer, Mutoh RJ-900 Pro Recommended interval: 6 months (dye sublimation), 1 year (film dye)

Note: Make sure that your waste tray is empty before doing this procedure. Replacement pads can be purchased from Graphics One or your local dealer. Here are the part numbers and quantities needed:

Quantity 2 DF-48555 "Absorber A" Quantity 1 DF-48556 "Absorber B"

When you replace the waste tray, the printer will prompt "Exchange Tank? No." Press the UP arrow to change this to Yes, then press Enter. You can now begin the flushing process.

- 1. With your machine on, remove all ink cartridges. The machine should display [KCMY] No Cartridge.
- 2. Turn the power button off. The machine will display "Transport Mode" and begin draining ink. Do not unplug the printer during this process or the machine will not be fully drained. When it has finished, the machine will power off automatically.
- 3. Load approximately 1/2" of GO Atomic Flush into clean refillable cartridges. Insert the cartridges into the printer and turn the power on. The machine will show "Ink Refill 4 min" and count down until it finishes. When the printer displays "Ready to Print", remove the cartridges again and turn off the power button. The printer will again enter "Transport Mode".
- 4. If flushing thoroughly (due to ink change or contamination), repeat steps 1-3 two more times or until the liquid in the waste tray is mostly clear.
- 5. Drain out any remaining flush from the cartridges and load fresh ink to the maximum level in the cartridge (the upper row of 3 dots). Once the printer has powered off, insert the loaded cartridges and turn the power back on. The printer will again show "Ink Refill".



5. When the printer has finished and shows "Ready to Print", run a nozzle check and observe the results. A good nozzle check is marked by the O in the above image. If it looks like the image with the X, run cleaning cycles from the front panel until it recovers. If it will not recover after 3-4 cleanings, contact your dealer's support department for further assistance.



Call Us: (408) 394-7595 • www.inkjetbiz.com