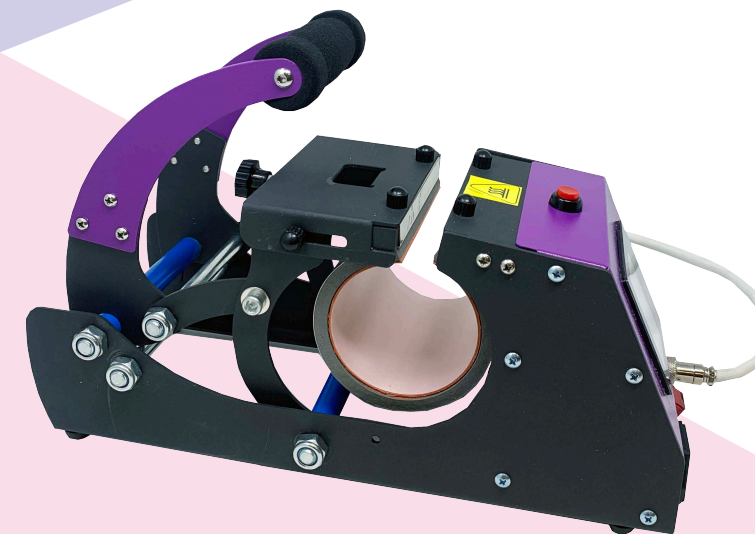




[www.inkjetbiz.com](http://www.inkjetbiz.com)  
[orders@inkjetbiz.com](mailto:orders@inkjetbiz.com)  
(408) 394 -7595

# XPress 11 Oz Single Mug

## *USER MANUAL*



# NOTICE

- 1. Use the heat transfer press only as intend
- 2. Please keep children away from the machine
- 3. Use correct power outlet before plugging in the device
- 4. Burns can occur from contact with hot surface
- 5. Please hold the handle firmly when machine is opening
- 6. Turn off the device when not in use and remove the power plug



# CONTENT

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● Product Features	04
● Display Settings	05/06
● Transfer Parameters	07
● Troubleshooting	08

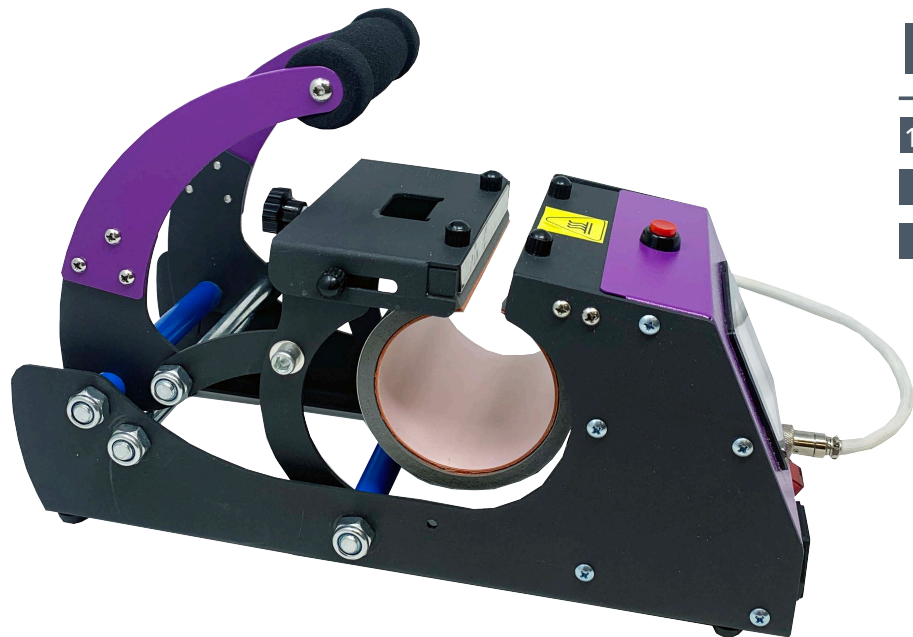
## XPress 11 Oz Single Mug Press (110v)

### In the box

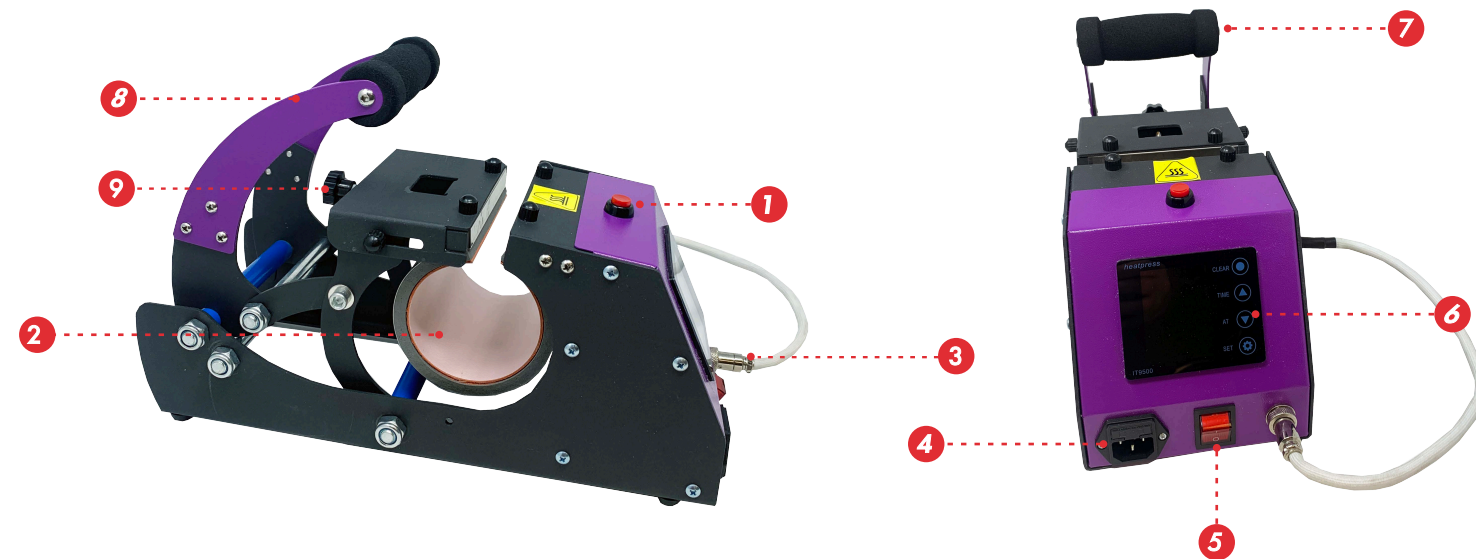
1 x XPress 11 Oz Single Mug

1 x Power Cable

1 x User Manual



## MACHINE INTRODUCTION



1. Timer Start

2. Heater

3. Heater Connector

4. Power Cable Connection

5. Power Switch

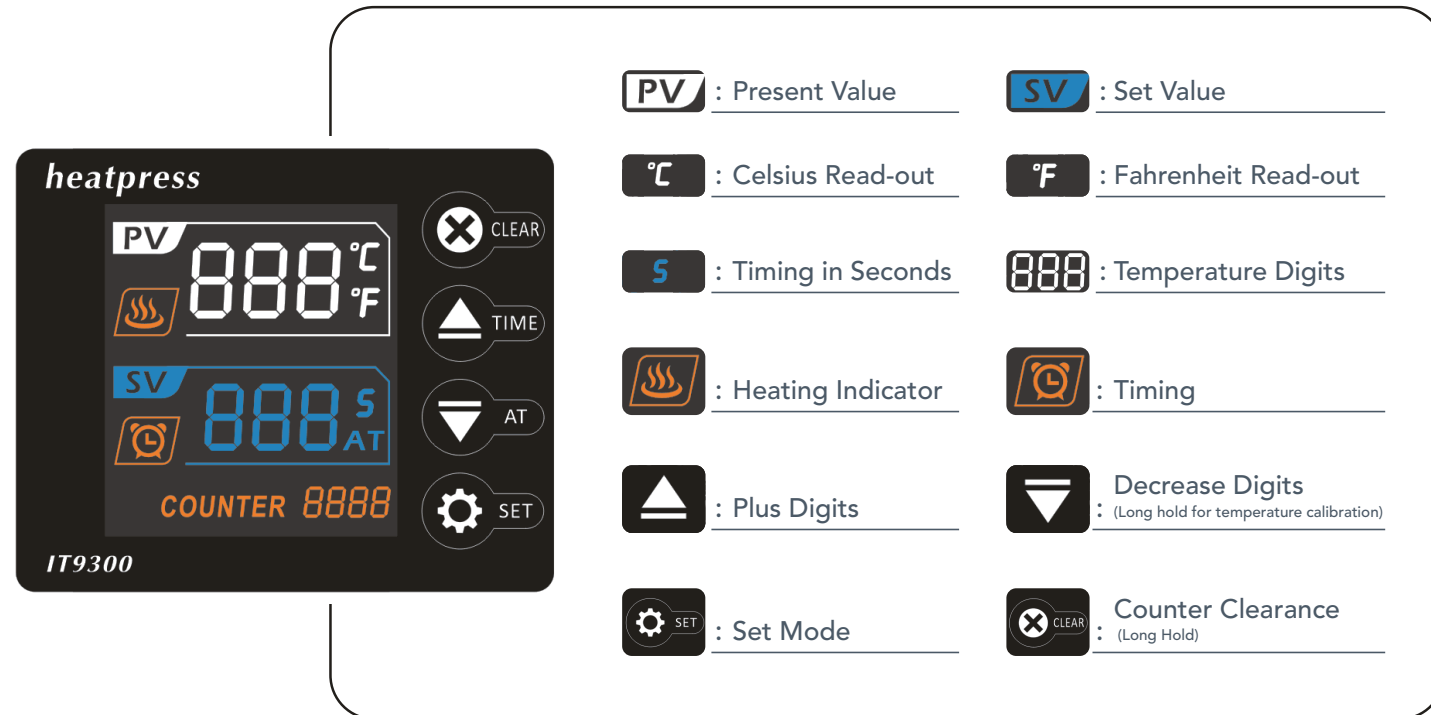
6. Control Display

7. Handle Grip

8. Handle Bar

9. Pressure Knob

# CONTROLLER PROGRAM



## CONTROL SETTING



### Control Panel Display



**P-3 : °C or °F Read-out**  
**Touch SET & ↑↓ buttons to set °C or °F**



**Auto-off Introduction**  
It reads OFF and machine starts to cool down after machine raises to SET temp. and remains no operation for P-4 set time. Operation like control panel setting or heat pressing.



**P-1 : Temp. Setting Mode**  
**Touch SET & ↑↓ buttons to set desired Temp.**



**P-3 : °C or °F Read-out**  
**Touch SET & ↑↓ buttons to set °C or °F**



**Wake Machine from Sleepy Mode**  
You can wake up the heat press from sleepy mode by touching any button on the control panel, and machine starts to heat again.



**P-2 : Time Setting Mode**  
**Touch SET & ↑↓ buttons to set desired time.**



**P-4 : Auto Power-off Mode**  
**Touch SET & ↑↓ buttons to set auto-off time**  
**with 0-120 mins range**



**Clear Counter NO.**  
You can long hold the **CLEAR** button  
to clear the **COUNTER NO.** on the panel.

# Transfer Parameters

TRANSFERS	PRINTHEAD	MARK	TEMP.	TIME	PRESSURE
SubliMate Paper	TFP, DX	Coated Mug	400°F	180 sec.	High
Shock Line Paper	Toner	Coated Mug	356°F	180 sec.	Medium to High

**For any further help, please contact  
our support team.**

**support@inkjetbiz.com  
(408) 394-7595**

# Troubleshooting

**Q: When image is pressed, the color of the design is faded or transfers are not fully transferred onto the mug.**

A: Reason comes from three points, there is little to no pressure, the temperature is not hot enough, or it is pressed for too little time. Test different points to get a better transfer.

**Q: After transferring my image has shifted or “ghosted”.**

A: During the pressing process, the image may have shifted positions on the mug causing ink to continue imprinting but in a different spot. We recommend to use heat tape to secure the image on your substrate so that it doesn't shift at any point.

**Q: How to get a reasonable pressure.**

A: Adjust the pressure by turning the knob and lock down the handle. There should be a larger resistant force soon after.

**Q: Turn on the power, but the mug press machine does not work.**

A: Please check the power plug to see if it is well connected to the socket; if problem persists, turn to our support team for help.

**Q: Pressure knob is too hard to adjust.**

A: Adding lubricant oil to make the joint smooth.

**Q: The temperature remains unchanged in P-1 and cannot go up anymore**

A: Press Timer Start button to restart machine. If problem persists, turn to our support team for help.

**Q: The mug press machine has peculiar smell during operation.**

A: It is normal when you heat the silicone material on the heater element.

**Q: I want to apply my image on different mug sizes.**

A: You can order additional heating elements for 12 oz, 15 oz and 17 oz. Contact [orders@inkjetbiz.com](mailto:orders@inkjetbiz.com) or visit [www.inkjetbiz.com](http://www.inkjetbiz.com)